



myAquilana

Your digital insurance



Download the myAquilana app

Key functions



Scan and send supporting documents



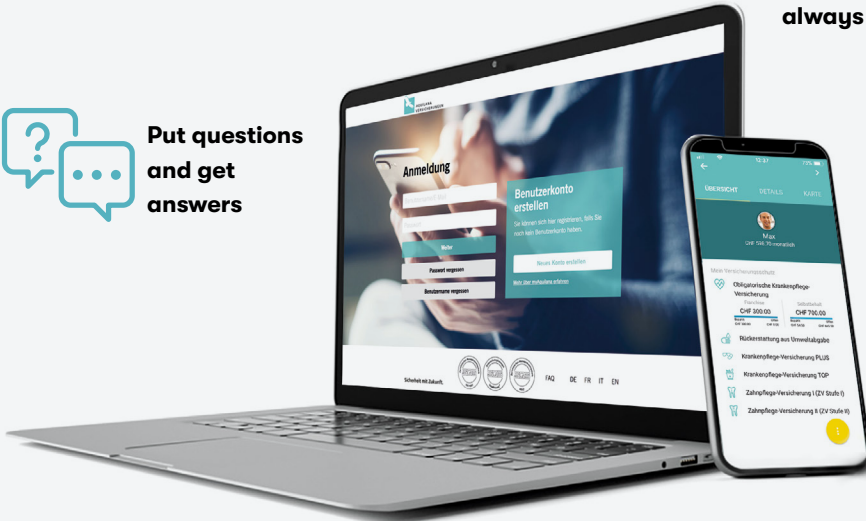
Insurance cover with benefit details and documents for the whole family at a glance



Premiums, excess and self-pay sum always up to date



Put questions and get answers



Easy login with Face ID / Touch ID



Digital insured member's card



Make straightforward changes yourself



Manage personal data



Your benefits at a glance

- Send invoices and digitised documents (photos and PDFs) conveniently online using the myAquilana customer portal or app
- Check remaining excess and remaining self-pay sum
- Receive frequently issued documents paperless and help protect the environment
- Manage personal data and make straightforward cover changes yourself
- Activation of the change excess function in October or November of any year
- Send messages and receive notifications
- Display your digital insured member's card
- Display of premium and product record (contract data history)

Would you like to register with myAquilana?

Simple! Download the myAquilana app in the **Apple App Store** or **Google Play Store** or set up your **myAquilana user account** easily and conveniently by accessing the customer portal on our website or directly at **www.myaquilana.ch**.

Just 5 steps to register and you can then go to the login zone.

- 1** Go to **www.myaquilana.ch**, select **“Create new account”** and enter your **insurance number** (without the full stops), **email address** and **mobile phone number**.
- 2** Read and **accept** the **terms and conditions** for the use of myAquilana.
- 3** Answer the **security questions** to identify yourself.
- 4** Set up a **password** following the instructions and repeat the entry.
- 5** A **security code** will be sent to you by **SMS**. Enter this code.

- Restrictions on registration apply to persons who are subject to an advance directive/ care order and for persons under the age of 14.
- Only insured persons who are domiciled in Switzerland can register.
- The app can only be downloaded in Switzerland.
- Your data are stored in Switzerland and nowhere else.
- No more paper copies of the most frequent documents (bills for services, premium accounts, policies and tax certificates)
- Documents generated before registration cannot be consulted in myAquilana. Documents generated after registration will then be made available to the user.