

Aquilana SMARTMED

Medgate is your first point of contact for all your health concerns. Medgate is there for you and takes care of you with the Medgate App – day and night, all year round. Contact with Medgate is carried out with the Medgate App by phone, video or chat. This means that you'll receive expert medical care quickly and easily.



This is how it works:

1 Consult the Medgate App



In the App, Medgate asks you about your symptoms. Medgate will then tell you whether a teleconsultation with a Medgate doctor or a visit to your general practitioner is the best option for your concern.

The Medgate App then suggests who you should contact next ...

2 Treatment by a Medgate doctor



Now you can easily book an appointment for a video or telephone conversation or chat with a Medgate doctor. The doctor will contact you at the chosen time and give you expert treatment.

Treatment by your family doctor



Just enter your family doctor in the treatment plan. Then you can visit your doctor right away.

3 Read and adjust your treatment plan



Your digital treatment plan is always at your fingertips with the Medgate App. If you need further referrals or extensions of the treatment duration, you can easily adjust your plan in the Medgate App.



Aquilana policy holders are obliged to make use of the BetterDoc service prior to schedulable inpatient procedures and schedulable inpatient stays.

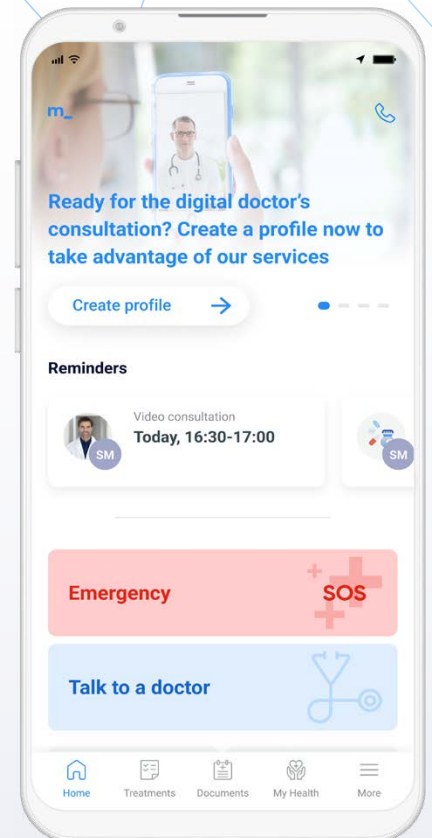
BetterDoc.
Besser zum richtigen Arzt



Chat for more messages

A Chat function is available in the Medgate App for further communication with Medgate. You can use this to contact us with administrative questions or to notify us of any emergency treatment after the fact.

[medgate.ch](https://www.medgate.ch)



 Download the Medgate App



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