

2026 edition



myAquilana

Your digital insurance



Download the myAquilana app

Key functions



Scan and send
supporting documents



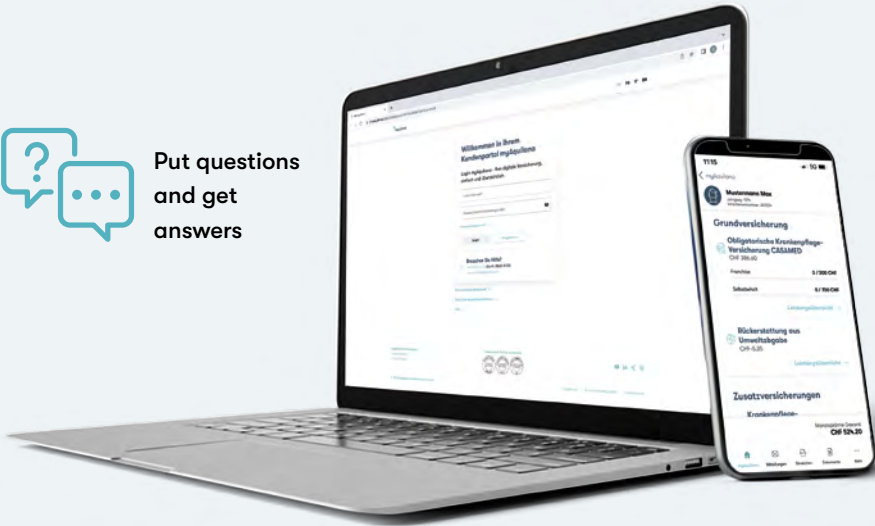
Premiums, excess
and self-pay sum
always up to date



Insurance cover with benefit details
and documents for the
whole family at a glance



Put questions
and get
answers



Easy login with
Face ID/Touch ID



Digital insurance card



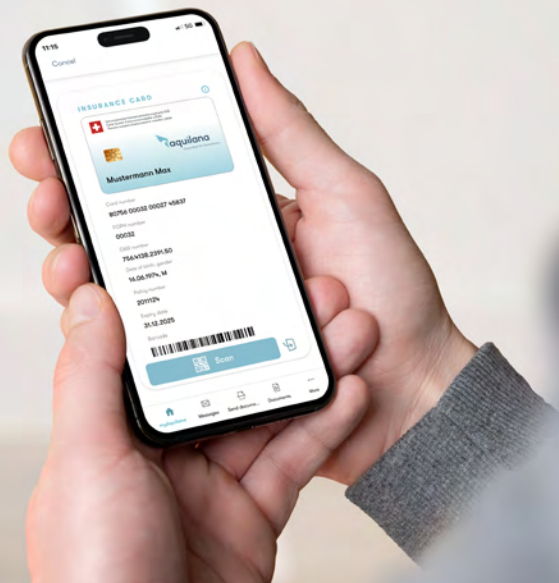
Manage personal data



Make straightforward
changes yourself



Granting access rights
for family members



Your benefits at a glance

- Send invoices online
- View outstanding and paid invoices at any time
- Check remaining excess and remaining self-pay sum
- Receive frequently issued documents conveniently by digital means instead of by post
- Manage personal data and make straightforward cover changes yourself
- Change annual excess conveniently online
- Send messages and receive notifications
- Insurance card always accessible
- Display premium and product record
- Easily share access rights conveniently with family members over the age of 18 with myAquilana registration

Would you like to register with myAquilana?

To open a new user account, you first need an activation letter with your personal activation code. If you do not have an activation letter, please call us (+41 56 203 44 22) or send an email message to kundendienst@aquilana.ch. Registration is then easy. Just download the myAquilana app from the Apple App Store or Google Play Store or set up your myAquilana user account easily and conveniently via the customer portal access with the QR code or directly at www.myaquilana.ch.



YOU CAN ORDER THE
ACTIVATION CODE
DIRECTLY HERE.

Registration steps

- 1 Download the app or go to www.myaquilana.ch/auth/self-registration. Enter the **code** taken from your **activation letter** and the **insurance number** shown on your insurance policy.
- 2 Read and **accept the terms and conditions of use**.
- 3 Specify your **user name** by entering your **email address** and then enter the code received by email for **security purposes**.
- 4 Enter your **mobile phone number** to receive an SMS code in the future for **signing in** to myAquilana. Check your **mobile number** with the **SMS code** received by you.
- 5 Finally, set up a **password** to **log in** to your myAquilana account.

- Persons over the age of 14 with their civil law domicile in Switzerland can be registered
- Functions are restricted if a care order or guardianship applies
- The app can only be downloaded in Switzerland
- Your data are stored in Switzerland and nowhere else
- No more paper copies of the most frequent documents (premium and benefit calculations, insurance policies and tax certificates)